

Nacogdoches ISD

Student/Parent Mobile Device
Handbook



Contents

Table of Contents

Welcome/Introduction/Overview 3

Definition of Terms in Student/Parent Device Handbook..... 3

What is Issued to Students? 3

Maintenance and Fee..... 4

Reimaging of Device 4

Device Security 4

The Campus/District will take several security steps:..... 4

Reporting a Lost, Stolen, Theft, or Vandalized Devices 4

Replacement Value..... 5

Table of Estimated Repair Pricing 6

Warranty 6

Mobile Device Insurance 6

Outstanding Fees 6

Replacement Parts 6

Terms of Mobile Device Loan 7

Title for Use of Mobile Device 7

Saving Work 7

Backpacks..... 7

Bring Your Own Device 7

Social Networking Sites 7

Repossession 8

Appropriation 8

Financial Hardships 8

Problems with Mobile Device: What to Do..... 8

Canvas and Google Classroom 9

Internet safety..... 9

General Mobile Device Rules 9

Inappropriate Content..... 9

Internet Filters 9

Internet Use at Home 9

Blocked File Types..... 10

Sound..... 10

Deleting Files 10

Music, Games, and Non-Educational Programs..... 10

No Loaning or Borrowing Devices 10

Unauthorized Access 10

Transporting Device 10

Peaceful Surrender of Device..... 11

Welcome/Introduction/Overview

This Student/Parent Mobile Device Handbook has been designed to answer many common questions and the practices regarding the student issued mobile devices. The instructional design of our District is non-traditional by intent with an emphasis on a high level of technology integration. Our students are issued mobile devices and utilize this device for most of their instructional, communication, and assignment demands. With this design, there is a need for clear expectations, effective training and regular practice by both the students of NISD as well as the staff members. Should there be questions or concerns regarding the use, practice and problems with the device, we would be glad to help all parents with any step in this process.

Definition of Terms in Student/Parent Device Handbook

In this handbook, terms such as “you” and “your” refer to the enrolled NISD student and his/her family.

Terms such as “we”, “us”, “District” and “our” refer to the Nacogdoches Independent School District. Terms such as “mobile device”, “property”, and “computer(s)” refer to the student’s issued mobile device.

What is Issued to Students?

Students attending school in NISD will either have access to or be issued a mobile device according to the educational needs of the campus or program in which they are enrolled. Students must use their district issued device while at school, personal devices should not be used on the districts network. The following is a description of how students will be assigned mobile devices (variances may occur at your child’s campus):

1. ***Pre Kindergarten through 2nd Grade:***
Students will be assigned a one-to-one iPad for both classroom and take home use.
2. ***3rd Grade***
Students will be assign a one-to-one iPad and will be provided a Chromebook later in the year once we receive new devices.
3. ***4th Grade through 12th Grade:***
Students will be assigned a one-to-one Chromebook for both classroom and take home use.

Maintenance and Fee

Nacogdoches ISD will **NOT** charge a fee for the use of mobile devices issued to students.

Reimaging of Device

Typically, a need to reimage (erasing all data and loading the device with its basic set of programs) a student's mobile device will be the result of student experimentation, inexperience or personal customization that may interfere with the programs needed for instruction.

Student data saved on the device **will be lost** due to a reimage, for that reason, the Technology Department will reimage as a last option after attempting other resolution steps.

Device Security

The Campus/District will take several security steps:

- Students will be held responsible for the security of their mobile devices. Care must be taken not to leave mobile devices unattended or in areas that are not secure. Students are encouraged to never leave the mobile device in a vehicle, however should the need arise always place your mobile devices in the trunk for safe keeping.
- The District will work with the NISD Police Department to recover stolen devices.
- The district will collect data on the frequency of repairs, types of questions or problems, and students/parents experience.

Reporting a Lost, Stolen, Theft, or Vandalized Devices

- Replacement of lost mobile devices are **not** covered.
- In case of theft, vandalism, and other criminal acts, a police report **MUST** be filed by the student or parent as soon as the incident is discovered. Incidents happening off campus must be reported to the Nacogdoches Police Department (or department with jurisdiction) by the parent and a copy

of the report must be brought to the campus administration. Failure to provide a copy of the police report will result in the parent or student responsible for the replacement cost of the device.

- In the case of a fire at home that results in the destruction of the mobile device, a police report MUST be filed by the student or parent as soon as possible. The police/fire report must be brought to the campus administration. Failure to provide a copy of the police report will result in the parent or student responsible for the replacement cost of the device.
- Mobile devices submitted for claims will have their damage assessed by a NISD staff member. Damage or loss that has been assessed as resulting of intentional or reckless behavior will be referred to the Principal, or their designee, for the final determination. Damage or loss that is determined to be the result of intentional or reckless behavior the student/parent will be responsible for 100% of the actual cost of repair or replacement value of the mobile device.
- Seniors must clear all records and pay all fees before participating in graduation.

What Happens if A Device is Stolen?

If the unfortunate event takes place that a mobile device is lost, stolen or otherwise missing, the following steps need to take place:

1. **Parent Conference:** Parents are to contact their child’s campus administration to set up a parent conference. The initial parent conference is designed to understand what took place, learn the details about the lost, missing or stolen laptop. Parents should also immediately call the Nacogodches ISD Technology Department upon learning his/her child’s device has been stolen or otherwise missing. This parent conference will be with the campus administrator responsible for the campus technology.
2. **Student placed on “check-in/check-out” contract status:** In the event that expenses are owed to the District the student will be issued a loaner device under a contractual agreement to check in this mobile device at the end of every school day at the designated place and time set by each campus. The student is to return to the designated place to check out his/her mobile device for use while at school. This loaner device is not to leave campus.
3. **Follow Up Parent Conference:** In the event that the that expenses are owed the District the campus will conduct a follow up parent conference to detail the expenses owed the district for the missing, lost or stolen device. The parents will be offered options to repay on an as needed basis. Repayment is required, much like a lost textbook, to prevent the unfortunate delay of end of year event participation or graduation clearance.
4. **Repayment:** Once repayment has been made, the student will be released of the “checkin/check-out status” and will be free to enjoy the regular use of the mobile device at home and school.

Replacement Value

Device	Replacement Value
iPad and case	iPad \$299 STM case \$46

Chromebook	\$250
Power adapter and cord	Current market value approximately \$35.00

Table of Estimated Repair Pricing

Repair	Price / Current Market Value
Broken screen	Commonly iPad - \$150 - \$200 Chromebook -\$140
Power adapter and cord	Current market value approximately \$35.00
Battery, replacement	Current market value

Warranty

The initial district purchase of the mobile devices does include a warranty. Damage or loss that has been assessed as resulting of intentional or reckless behavior will be referred to the Principal, or their designee, for the final determination. Damage or loss that is determined to be the result of intentional or reckless behavior the student/parent will be responsible for 100% of the actual cost of repair or replacement value of the mobile device.

Outstanding Fees

Students with outstanding fees will be issued a loaner mobile device. The loaner may not be taken home. Each day the student is responsible for picking up the mobile device in the morning and returning the device at the end of the day. Each campus will designate the location for this purpose.

Replacement Parts

Replacement parts and repairs are purchased and installed by the district. Student or parent/guardian purchase of parts and/or repairs is **not** permitted. NISD Technology Department has certified staff members that are authorized to make repairs, order parts and perform functions to the student issued device within the warranty period. Families are not permitted to make repairs to damaged mobile devices.

Terms of Mobile Device Loan

Students will comply at all times with the Nacogdoches Independent School District's Student/Parent Mobile Device Handbook and the NISD Responsible Use Policy. Any failure to comply may terminate your rights of possession and use and the District may repossess the property and restrict from the network. The mobile device belongs to, and shall always belong to, the Nacogdoches Independent School District. Your right to use and possess the property terminates no later than the last day of the school year unless earlier terminated by the District or upon withdrawal from the District.

Title for Use of Mobile Device

Legal title to the property is with the District and shall at all times remain with the District. Your right of possession and use is limited to and conditioned upon your full and complete compliance with the "Agreement" and the Student/Parent Laptop Handbook. The required "Agreement" must be accepted prior to accepting responsibility and taking possession of the district owned mobile device. Students and families should understand that at any time, the mobile device may be reclaimed by campus administration for examination and investigation, and that such action should be conducted without reservation by the student.

Saving Work

Students will be trained and reminded to save their work regularly. It is imperative that students **NEVER** save their work directly to their mobile device. Students should always save their work to one of the District supported cloud storage sites. Online (Cloud) storage sites include, Google Drive, or Apple iCloud. Saving work to a thumb/jump drive/SD cards are not recommended as they can easily be lost, contaminated with viruses or corrupted. Proper file maintenance is a part of the professional experience of real-world expectations for life-long employment and success

Repossession

If you do not timely and fully comply with all terms of the NISD Student Loan Agreement and the Student/Parent Mobile Device Handbook, including the timely return of the property, the District shall be entitled to declare you in default and will notify local law enforcement officials to assist in securing the return of the mobile device.

Appropriation

Your failure to timely return the property and the continued use of it for non-school purposes without the District's consent may be considered unlawful appropriation of the District's property.

Financial Hardships

Nacogdoches ISD is not assessing a fee for the use of student issued mobile devices. The one type of fee associated with these devices:

1. Actual cost of repair or replacement of the mobile device

Assistance in obtaining repair or replacement fees can be arranged on a case-by-case basis by providing proof of financial hardship (as determined by established District standards) to the campus administration. The administration may make one of the following changes to the fees:

1. Create a payment plan for the student to pay out fees over time;
2. Offer the student the option to perform public service in exchange for the fees;
3. Reduce fees based on certain circumstances.

Problems with Mobile Device: What to Do

The Nacogdoches Independent School District is committed to the importance of a student being able to continue with his/her work when his/her mobile device is experiencing problems. To assist with any problems please try the following solutions:

1. *Basic mobile device issues/challenges:*
 - Ask 3 students for help (*not repair help, but start up, software assistance, or general assistance*)
 - Ask your teacher for help (*let teacher know of the problem for solutions*)
 - Contact the NISD Technology Department
2. *Exchange Device:* if the student's mobile device is inoperable, NISD is prepared to provide another mobile device to students who, to no fault of their own, have an inoperable mobile device. Students who continually violate the practices/policies and Handbook items may be without a mobile device during the repair time. The students will only have one mobile device issued to them at a time.

Canvas and Seesaw

Your student will have online assignments posted in a Learning Management System (Seesaw Grades PreK - 2nd, and Canvas Grades 3rd – 12th) which can be accessed through any computer with internet access. Talk with your student's teacher(s) about the availability of coursework and assignments in these Learning Management Systems.

Internet safety

Your Child's mobile device has been pre-loaded with an Internet Filtering Software that protects students from internet that can be potentially alarming or dangerous to minors. These sites are blocked while students are using their mobile device both at school and at home. Students are in violation of District policy if they attempt to cheat or defeat the filtering software through the use of proxies, or other methods. Parents may want to restrict or closely monitor their home Internet access.

General Mobile Device Rules

Inappropriate Content

Inappropriate content: any inappropriate content, as defined by the NISD Code of Conduct, will not be allowed on District mobile devices.

1. Items such as, but not limited to, the presence of weapons, pornographic content, inappropriate language, alcohol, drug, gang related symbols or pictures will result in disciplinary actions.
2. Should it be necessary to reimage a mobile device to remove any inappropriate content the student will be referred to their campus administration for appropriate action.

Internet Filters

Student mobile devices have an internet filter that is embedded within the device. This filter may interfere with some social networking sites, inappropriate sites as well as some common non-educational sites that may be frequented by students. The Internet filter should not block appropriate, educational sites. If an appropriate, educational site is blocked, please report that to campus administration and that site will be reviewed to either unblock the site or continue to block it. Students attempting to go around, proxy or tamper with the Internet filter will be in violation of the stated acceptable use guidelines and will face disciplinary consequences to include a temporary/permanent loss of laptop privileges.

Internet Use at Home

Students are expected to use the mobile device and the Internet at home as a part of the instructional program at NISD. Parents without current Internet access at home should consider this as a compliment to the child's education, but it is not a requirement. The access in some of our campus buildings has been extended to the front parking areas in order to give students additional WI-FI access, should a building be closed. There are several public access points within Nacogdoches where our mobile devices can easily and legally pick up an Internet signal free of charge.

Blocked File Types

In an attempt to minimize network damage, device problems and non-educational use of the device, the following types of files will be restricted from the device and may not be loaded onto your device:

Executable files (.exe, .dll., etc.)

Multimedia files (.avi., .mpg., .aa4)

Compressed files (.tar., .zip., 7z., etc)

Sound

1. Sound will be muted at all times unless permission is obtained from the teacher for instructional purposes.
2. Ear buds, headphones or other such listening devices will be allowed in classrooms only when permission is obtained from the teacher for instructional purposes. In some circumstances, the campus administration may allow students to listen to headphones or ear buds while in the cafeteria during lunch or before and after school.

Deleting Files

Do not delete any folder or files that you did not create or that you do not recognize. Deletion of certain files may result in a computer failure and may interfere with your ability to complete class work and may affect your grades.

Music, Games, and Non-Educational Programs

1. Music, games and non-educational programs may be used as long as their use does not violate any copyright laws or interfere with the teaching and learning process as determined by campus staff.
2. During the instructional time within the classroom, any use of music or games is determined by the teacher, which may be different from classroom to classroom.
3. NISD will provide a number of approved games, and other apps and programs that afford a "Brain Break" for our students.

No Loaning or Borrowing Devices

Do NOT loan mobile devices to other students.

Do NOT borrow a mobile device from another student

Do NOT share passwords or usernames to any program, or mobile device, for any reason.

Unauthorized Access

1. NISD Board Policy CQ Local: access to another person's account or computer without their consent or knowledge is considered hacking and is unacceptable. Students "hacking" into files, networks, computers or other digital devices is strictly forbidden and will result in disciplinary consequences.

Transporting Device

1. Mobile devices must be transported in an approved, padded or backpack or case.
2. Mobile devices must be secured in a backpack or case during class changes or at any time a student moves from one place to another except within a classroom or instructional setting.
3. To conserve battery power devices should be put to sleep between classes.

Peaceful Surrender of Device

Students and parents should be aware that at any time, the District owned mobile device may need to be surrendered for a variety of reasons. If and when those times arrive, a student will be asked to peacefully surrender his/her device for inspection, correction or review. NISD reserves the right to conduct regular, random and targeted inspections of district owned laptop computers.